



Speedline Technologies, Inc.
16 Forge Park
Franklin, MA 02038 USA

T: 508 • 520 • 6999
F: 508 • 520 • 2288
www.speedlinetech.com

July 6, 2004

Dear Valued Customer:

In order to meet the demands of our customers, Speedline Technologies is continually developing new products & features for our broad product line. As part of our product life cycle planning process, we are continually replacing older equipment with improved product designs. This time-phased process allows us to take advantage of the latest technology available to provide enhanced manufacturing equipment to our customers. As a product moves through this life cycle process, it becomes increasingly difficult to update products due to technology advances or changing vendor support requirements.

As a result, Speedline Technologies has decided to move the Camalot Matrixx into the Archive phase of our product life cycle. Under this phase, the Matrixx is no longer supported by our field service or technical support organizations. We will continue to offer spare parts for this platform until inventory is depleted.

We apologize for any inconvenience this may cause your organization. If you are interested in learning more about Speedline products please contact your local sales representative or visit our website www.speedlinetech.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'Matthew Engle', with a long horizontal flourish extending to the right.

Matthew Engle
Product Manager of Dispenser Products
Speedline Technologies, Inc.
508.541.6440
Email: mengle@speedlinetech.com