



Speedline Technologies, Inc.
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September 8, 2003

Dear Valued Customer,

Through the course of a product life cycle, it is necessary to phase out older products in order to keep pace with new requirements and advancing technology. As the older machine base grows smaller, it becomes increasingly difficult to provide software support and upgrade due to these advancements.

Therefore, effective immediately, Speedline Technologies, Inc will no longer provide software support and software upgrades for CAMALOT equipment manufactured prior to 1997 that use text-based (DOS) software. In order to extend the serviceable life of this equipment, Speedline strongly recommends that you maintain a backup copy of your software. We will continue to provide technical support and spare parts for these machines until December 31, 2003.

We apologize for any inconvenience this may cause. We are committed to developing new equipment to meet our customers manufacturing challenges and appreciate your understanding with this new policy.

If you have any questions about this new policy or require information about our new dispensing platforms, please contact your regional sales or service personnel for more information.

Sincerely,

A handwritten signature in black ink that reads 'Hugh Read'.

Hugh Read
Product Manager of Dispenser Products
Speedline Technologies, Inc.
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Email: hread@speedlinetech.com